

RESPONSE TO BACKGROUND QUESTIONS SUBMITTED TO THE CQC

1) What work are you doing with GP Practices?

We started inspecting GP practices in April 2014. However, these inspections were pilot inspections to develop and test the methodology. In October 2014 we began to inspect with the new methodology and make formalised judgments about the practice's. Some of those reports have now been published on our WEB site. The judgments are inadequate, requires improvement, good and outstanding. The judgments are made against five domains and populations groups. We have so far had a few outstanding practices across the country and one in in Leicester City.

At the other end of the scale we have those practices that are inadequate overall. These practices will go immediately into special measures.

We are working with the LMC and have developed a good relationship with them. We hold regular meetings and they have shadowed some of our inspections.

2) What partnership working arrangements are there with NHS England?

We have developed very good working relationships with NHSE. We have developed an information sharing protocol with them. We meet regularly with them to at risk sharing meetings with the Area Team and the all the CCG's in Leicestershire and Lincolnshire.

We also attend the quality surveillance group for each county.

We meet and share info across our directorates around local risk that may impact on each other's service groups.

We PMS also have developed an information sharing protocol with the GMC. I also have regular meetings with the GMC liaison officer.

We also meet with Healthwatch.

3) Have any early inspections of social care services been in Leicester? If so, where and what was the outcome?

I am sorry but I cannot provide this information as this work takes place now in another directorate. CQC is split into three separate directorates. Primary Medical Services (PMS), Hospitals and Adult Social Care (ASC). I work in PMS. Yin Naing works in hospitals and will be able to provide information on the hospitals directorates work so far. I will try and get someone or at least some information for you if I can for the meeting.

4) What protocols/examples are there of letting local authority scrutiny functions know of CQC inspections?

I am not aware of any protocol. The CCG's that we are inspecting in for the next quarter are published on our WEB site prior to us visiting. CCG's are written to at the same time the CCG's areas are published. Practices are informed that we will visit two weeks before. Yin will be able to talk about the hospital methodology which is slightly different to PMS.

5) CQC good practice examples of work in other authorities with scrutiny.

We already have meetings set up with Lincolnshire OSC Health both at public OSC meetings and meetings with the chair. We are also going to carry out a development day for the OSC health committee